

Community Dining Plan FAQs

The Community Dining Plan program will end in September. The last day that the Community Dining Plan will be accepted as a form of payment at HDH locations is Friday, Sept. 10, 2021.

Current program participants can request for a refund of their account balance, spend their remaining funds until the last active day of the program, or allow for their balance to be converted to Triton Cash. [Triton Cash is accepted at more than 50 locations on and off campus.](#)

The program will no longer accept new account sign-ups effective Thursday, July 1, 2021. Participants can continue to make deposits into their account through Thursday, July 15, 2021.

If you have any questions, please feel free to reach out to Triton Card Accounts Services at tcas@ucsd.edu or (858) 534-7587.

General Questions

How do I check my balance?

Please use the JSA mobile application to check your Community Dining Plan, Triton Cash and Dining Dollar balances. You can also log in through the [Triton Card Office webpage](#).

What happens to my account and balances when the Community Dining Plan ends?

All accounts with balances automatically convert to Triton Cash accounts after Sept. 10, 2021.

Why are balances being converted to Triton Cash?

The conversion to Triton Cash ensures that funds deposited remain available for all users who have not requested a refund.

Triton Cash funds remain available for use indefinitely and do not expire. Please note that accounts with six months of inactivity will be contacted regarding the status of their accounts.

When will my account be available on Triton Cash?

Community Dining Plan balances will be rolled over to Triton Cash within five business days following the conversion.

Can I obtain a refund?

Refunds can be requested through the [Refund Request form](#). Refunds to credit cards require an in-person or a phone appointment for security purposes.

Campus affiliates can email tcas@ucsd.edu to inquire about a refund.

What is the deadline to make deposits into my account?

Current program participants can continue to make deposits on [eAccounts](#) through Thursday, July 15, 2021.

Can I still open a new account?

New sign-ups will no longer be accepted due to the closure of the program.

Does Triton Cash offer a discount at HDH locations?

Although Triton Cash does not offer a discount at HDH locations, there are periodic promotions with business who accept Triton Cash.

UC San Diego faculty and staff continue to be eligible for a 10% discount on their purchases at HDH locations.

Can I sell my Community Dining Plan balance to another person?

The Community Dining Plan is not eligible for resale or peer-to-peer donations.